Health Plan Management Challenges?

Read Our Healthcare Management Company Customer Story







Customer Story



Health Care Management

Provides Health Care Access for County Residents with Localized Network of Physicians

The Challenge...

- 1 No Plan Member Profiles (spreadsheets only)
- 2 Inefficient Outbound Call Campaigns to Members
- 3 Operational Challenges Working with Multiple Health Care Plans

The Solution...

- 1 Learned Business and Objectives; Collaborated to Build Salesforce-Driven Operational Processes
- 2 Integrated RingCentral with Salesforce to Efficiently Execute Outbound Call Campaigns
- 3 Developed Data Management Process to Account for Multi-Plan Members

Project Delivery: 10-Weeks



Lyric Solutions unlocks the power of Salesforce to scale success for Healthcare and Life Sciences companies. We do this by providing expert guidance, automation execution, and reporting insights to make decisions that drive results.

Schedule a Free Consultation Now:

https://calendly.com/lyricsolutions

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